

Hand In Hand Therapeutic Massage

Debra J. Kilty, LCMT

Welcome

I trust you will have a wonderful experience as we work together to provide customized massage solutions.

As your therapist I will always endeavor to give you my very best in order to enhance your massage therapy experience. Because of this there are certain policies I adhere to for the benefit of each one of my clients.

Please turn off your cell phone while your treatment is in session.

All new clients will be asked to complete a brief questionnaire upon check-in.

If you have disabilities, are currently undergoing cancer treatment, or if you are pregnant, please be sure to notify your therapist before your treatment. A few extra minutes may be required before the start of a treatment that requires special preparation and/or additional forms to be filled out.

Treatment may be refused to anyone that appears to be under the influence of alcohol or other substances.

Sexual advances, comments or innuendoes toward your therapist will result in immediate termination of treatments.

Late Policy: If you arrive late for your appointment your treatment will be that much shorter so that the person following you can begin at their appointed time, but you will be charged for the full value of your appointed time. Appointments missed by 15 minutes or more may have to be cancelled to accommodate the next appointment time of the day.

Cancellation Policy: As a courtesy, a minimum 24 hour notice is required for cancelling or rescheduling your appointment. Appointments cancelled without the benefit of a 24-hour notice will incur a 50% charge for those services cancelled. No-show appointments will be charged 100% of the cost of services booked.

Insufficient funds check fees: There will be a charge of \$25.00 for any payment returned for insufficient funds.

Print Name: _____

Date: _____

Signature: _____